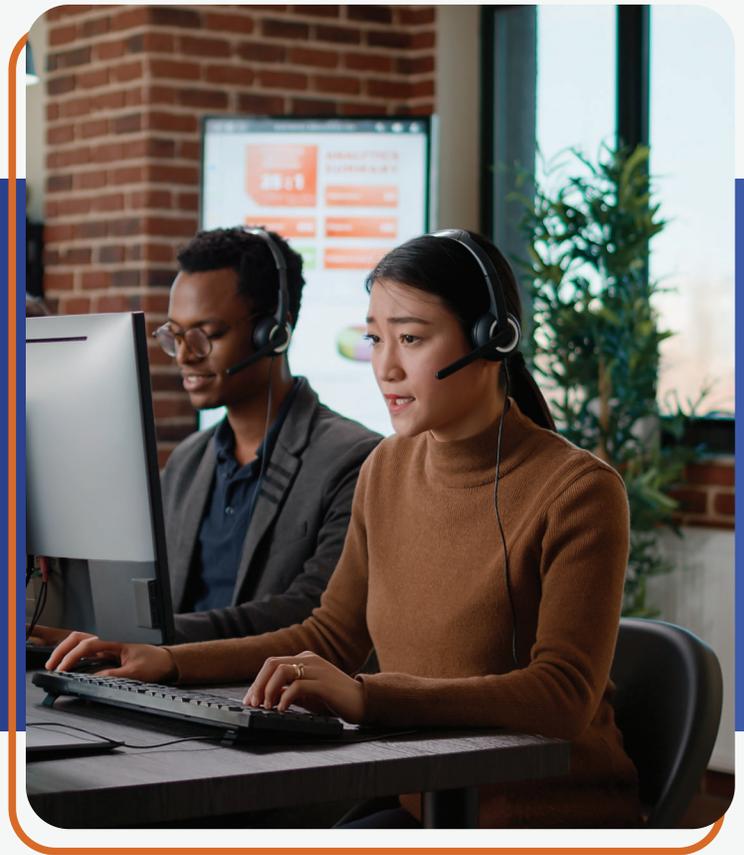


# EXPERT INBOUND AND OUTBOUND ENGAGEMENT



## Patient Outreach

- Resupply calls for timely item filling
- Appointment notifications
- Patient balance reminders
- Patients follow-up



## Insurance Eligibility Management

- Benefits verification
- Eligibility verification
- Prior authorization



## Physician Outreach

- Referral calls to clinicians
- Referral requests



## Email & Chat Support

- Prompt email responses
- Chat support solutions

